

student, expert or institute who could add value in the field of employees' elevation or teamwork development or work environment enhancement.

#### **1.4. Problem Statement**

Fine Company implements continuous efforts to improve and develop its human resources work performance. Specifically, the company undertakes enormous efforts to build the teamwork culture and spirit within its different departments and between employees, as it trusts that this will help in achieving the company's goals and objectives. Despite these efforts, however, as teamwork has many aspects and dimensions that the company needs to understand, the management of Fine Company declared to the researcher that they believe that the company still lacks sufficient information on its team member's characteristics that are required to improve teamwork performance. Hence, this research is intended to help Fine Paper Company's top management to solve this problem by providing it with the required information of the most important KSA that team members, in different departments, should have in order to enhance the team performance.

Hence, the results of this research are expected to help Fine Paper Company to figure out the most important factors in teamwork and the level of these factors at various units inside the company that should be considered to upgrade and sustain teams' performance.

#### **1.5. Research Questions**

This research sets the following questions and attempts to answer them:

- Is there a significant relationship between team members' KSA and the team performance at Fine Company?